

User Manual

QR Code Reader

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The product will be updated from time to time without prior notice. The latest operation procedures and relevant documents are available on <http://www.zkteco.com>

If there is any issue related to the product, please contact us.

About the Company

ZKTeco is one of the world's largest manufacturer of RFID and Biometric (Fingerprint, Facial, Finger-vein) readers. Product offerings include Access Control readers and panels, Near & Far-range Facial Recognition Cameras, Elevator/floor access controllers, Turnstiles, License Plate Recognition (LPR) gate controllers and Consumer products including battery-operated fingerprint and face-reader Door Locks. Our security solutions are multi-lingual and localized in numerous different languages. At the ZKTeco state-of-the-art 700,000 square foot ISO9001-certified manufacturing facility, we control manufacturing, product design, component assembly, and logistics/shipping, all under one roof.

Since 1998, the founders of ZKTeco have been determined for independent research and development of biometric verification procedures and the productization of biometric verification SDK, which was initially widely applied in PC security and identity authentication fields. With the continuous enhancement of the development and plenty of market applications, the team has gradually constructed an identity authentication ecosystem and smart security ecosystem, which are based on biometric verification techniques. With years of experience of the industrialization of biometric verifications.

About the Manual

This manual introduces the operations of QR Code Reader product.

All figures displayed are for illustration purposes only. Figures in this manual may not be exactly consistent with the actual products.

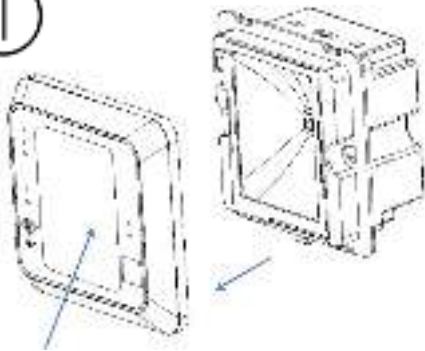
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1. Equipment Installation

Installation precautions: In order to ensure the normal use of the equipment, please strictly follow the installation instructions.

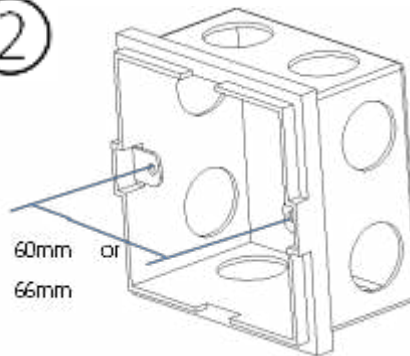
①



Faceplate (with panel)

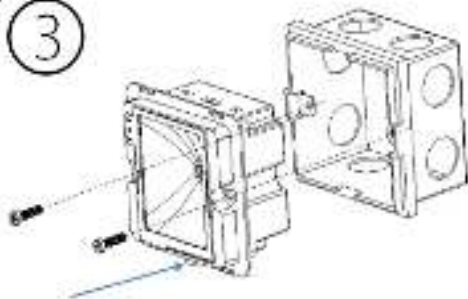
Remove the faceplate (with panel) from the device. You must gently remove the panel from the side of the USB socket to avoid any damage to the LED light.

②



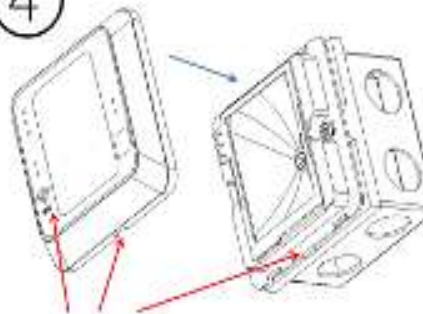
Purchase a standard 86 mounting box with an installation distance of 60mm or 66mm. Place the mounting box on the wall, mark and drill on the wall according to the box's dimensions, then fix the box with cement-bonded sand.

③



The protruded tiny area of the device pointed by the arrow as shown above should be facing the bottom. Before installing the device, connect it to the cable and test it. Then, install the device into the 86 mounting box as shown in the figure, fix the device with two M4*15PB fasteners. Please note that the area as pointed in the figure above should be facing downwards.

④



Align the notch at the bottom of the faceplate with that of the mounting box.

Find and align the notch of the faceplate with the protruded area of the device. Push the faceplate (with panel) against the device. Pay attention to the assembly direction during installation and check whether the printing on the rear panel is upright.

2. Product Introduction

The QR500 QR code Reader is a new generation of intelligent access control card reader developed by our company. The product has a high-end appearance, high scanning speed, high recognition rate, strong compatibility, and can be connected to any access controller that supports Wiegand input. The reader adapts to various application scenarios and supports the identification of RFID radio frequency cards and QR codes, which can be applied in community management, visitor management, hotel management, unmanned supermarkets, and other fields.

The characteristics of the QR code reader are as follows:

- New QR code access control technology development;
- Comes with a card reader antenna and working frequency is 13.56MHz;
- Support MF, CPU, NFC (analog card), DESFire EV1, Chinese resident ID card, QR code;
- Support Wiegand, RS485, USB, TCP/IP network output mode.

3. Wiring Instructions

3.1 Wiring Definition



From left to right (based on the image above):

DC(+12V)	GND	485+	485-	WGO	WG1	NO	COM	NC	Config
Power	Ground	RS485 Interface		WG Interface		Normally Open	Public	Normally closed	Configuration interface

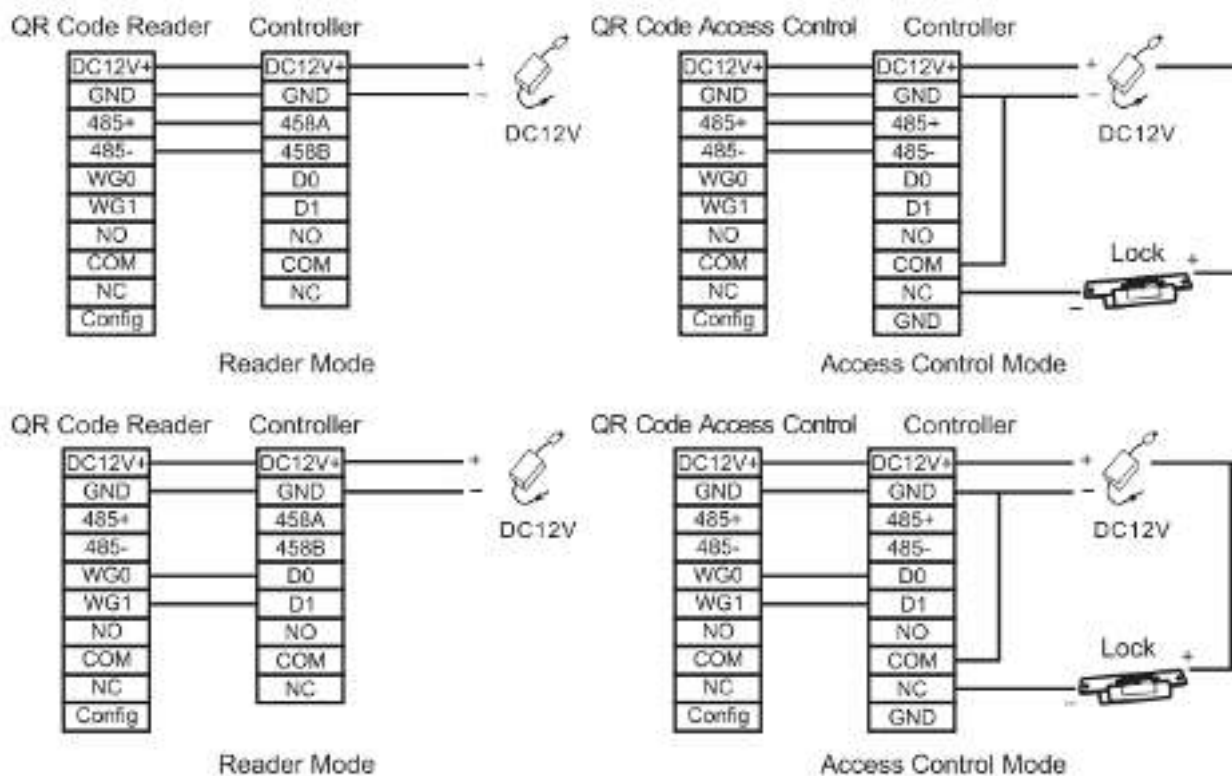
3.2 Instructions

Note: Please connect the device to other equipment according to the wiring definition of the QR code reader. In addition, the following only refers to the partial wiring of the QR code reader and the controller. It does not represent all wiring definitions of the controller. Please refer to the actual controller wiring definition.

3.2.1 Wiegand or RS485 Communication

1. First, connect the QR code and card reader to the controller via Wiegand or RS485 and then connect it the +12V power supply.

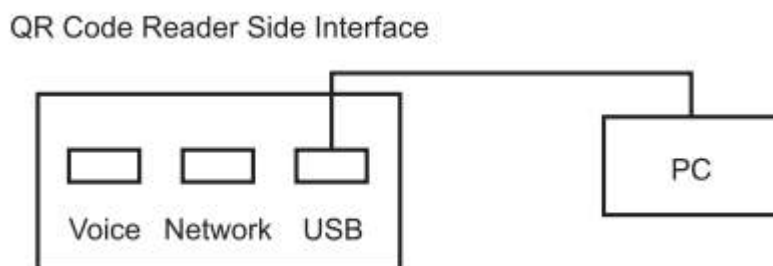
The two-dimensional code reader does not need to be connected to the lock body when it is used as a read head. When it is used as an integrated machine, it is necessary to connect the lock to control the switch door. The controller in the figure only lists some of the wirings, and there are many kinds of connections between the machines. Wiegand or RS485 common connection reference as shown below:



2. Then, place a card or QR code (paper, electronic, mobile phone) within the reader's recognition range, the card reader will automatically obtain and transmit the information carried by the card or QR code to the controller.

3.2.2 USB Communication

1. First, connect the QRcode and card reader to the PC terminal through the USB cable.



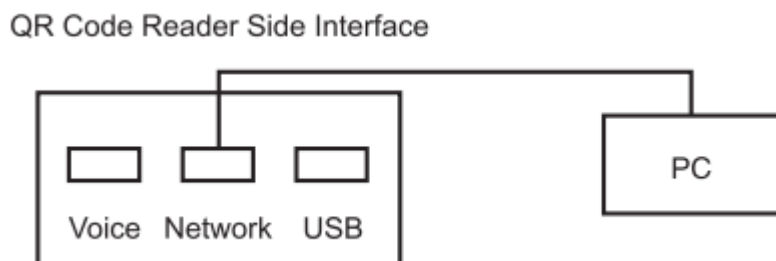
2. Then, enable "HID Keyboard" on the DEMO software setting interface, place a card or QR code (paper, electronic, mobile phone) within the reader's recognition range, the card reader will automatically obtain the information

carried by the card or QR code and transmit it to the PC, which can be demonstrated by text.

3.2.3 TCP/IP Network Communication

Note: Only a few models support TCP/IP network communication.

1. First, connect the QR code and card reader to the PC through the network terminal.



2. Then, place a card or QR code (paper, electronic, mobile phone) within the reader's recognition range, the card reader will automatically obtain the information carried by the card or QR code and transmit it to the PC, which can be demonstrated by text.

4. Set up The QR code Reader with DEMO Software

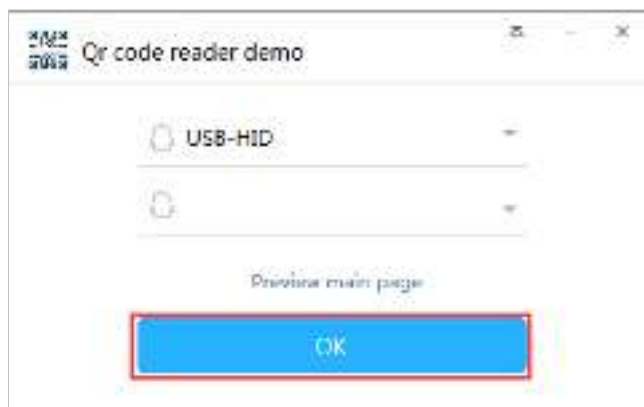
This section describes how to configure the QR code and card reader through the DEMO software.

4.1 Basic Operation

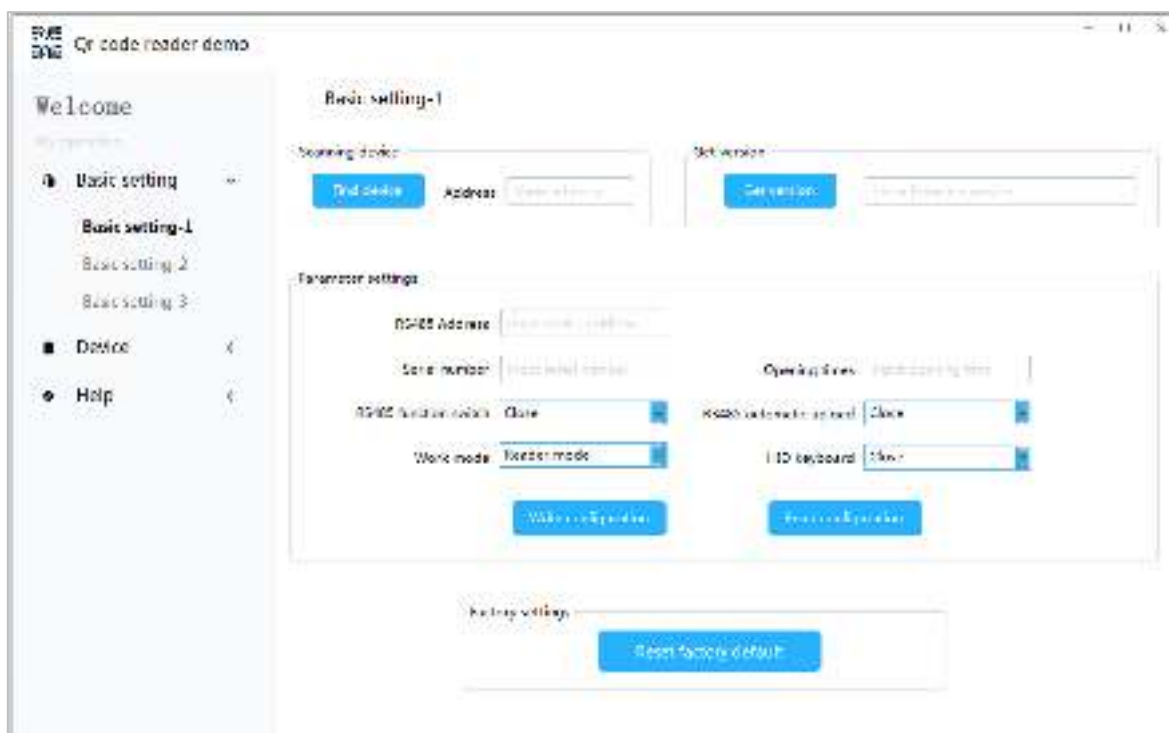
1. Connect the reader to the computer with a USB cable, open the Demo software, select the USB-HID port, and click OK.

Note: Support connecting configuration tools via USB and serial ports.

If you select RS485 communication mode to connect the device to the configuration tool, the baud is 115200 by default.



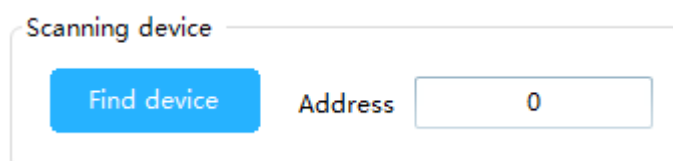
2. The connection is successful; you may access the main interface.



3. On the “**Basic settings-1**” page, set the configuration parameters of the reader as needed.

1) Click **Find a device** to view the address of the card reader.

Note: If you choose RS485 communication, you need to click the **Scanning device** to get the correct device address before you can perform other operations.



2) Click **Get version** to view the version number information of the card reader.



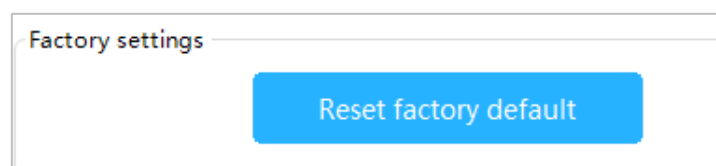
3) Click **Read configuration** to view the configuration information of the current reader.



4) The user can set the parameter information of the card reader and click **Write configuration** to configure the parameter information of the QR code reader.

Parameter	Description
RS485 Address	0: Broadcast address, that is, the communication connection can be made regardless of whether the machine 485 address is set to 0~255. If the machine 485 address is set to 1~255, fill in the corresponding, you can also communicate.
Opening times	When the card reader is directly connected to the door lock, the length of time the door is opened when the card or QR code with a normal door opening permission is swiped.
Serial number	The serial number of the device of the reader.
RS485 function switch	Turn RS485 communication on or off. The configuration tool can still be connected via 485 when it is turned off.
RS485 automatic upload	When opened, the card reader data is automatically uploaded to the server under the 485 interface. When closed, the reader data will not be uploaded to the server.
Work mode	Reader mode: When the card reader is connected, the read head mode is selected, and the parameters of the read head are set by the DEMO software. Offline mode: When connecting to the all-in-one, select the all-in-one mode and set the parameters of the all-in-one through the DEMO software.
HID keyboard	When turned on, USB communication can transfer the card number/information to a computer (such as a text document). When turned off, the swipe/QR code will have normal feedback, but USB will not transfer the card number/information to the computer.
Write configuration	After modifying the above parameters, click Write Configuration , that is, the new configuration information is successfully written to the card reader.
Read configuration	Get the current configuration information of the reader and display it.

4.Supports factory reset of the card reader.



4.2 Parameter Settings

1. On the “**Basic settings-2**” page, set the relevant parameters of the QR code.

QR code parameter setting

QR code decryption key: 12345678 QR code effective time: 30 (Unit: s)

Door ID: 0

QR code mode: Not encrypted

Light mode: Constantly bright

Write configuration Read configuration

Parameter	Description
QR code decoding key	The decryption key of the QR code when the encryption mode is selected.
QR code effective time	The effective time of the QR code display.
Door ID	The access ID number, support setting output or not output ID number.
QR code mode	The output mode of the two-dimensional code: Not encrypted, Custom encryption, Dynamic QR code.
Light mode	QR code light mode: Constantly bright, intermittent, induction.
Write configuration	After modifying the above parameters, click Write Configuration , that is, the new configuration information is successfully written to the card reader.
Read configuration	Get the current configuration information of the reader and display it.

2. On the **Basic Settings-2** page, set the parameters for Wiegand.

Wiegand parameter settings

Wiegand mode: WG34 Pulse Width: 5 (Unit: 10ms)

Output format: Reverse output Pulse interval: 0 (*100 = 1000ms)

Whether to check: Open

Write configuration Read configuration

Parameter	Description
Wiegand mode	Choose WG26, WG34, or WG66.
Output format	When Wiegand outputs the card number information, the card number can be selected for forward or reverse output.
Whether to check	Choose whether to output the Wiegand check digit or not.
Pulse Width	Wiegand pulse width, optional (1~99)*10ms

Pulse interval	Wiegand pulse gap, optional (0~89)*100+1000ms
Write configuration	After modifying the above parameters, click Write Configuration , that is, the new configuration information is successfully written to the card reader.
Read configuration	Get the current configuration information of the reader and display it.

4.3 Card Reading Parameter Settings

On the **Basic Settings-3** page, set the card reader's card reading parameters.

Parameter	Description
App ID	The directory file number of the user card content to be read.
File ID	The file number of the user card content to be read.
Key ID	The key identifier for external authentication of the CPU card.
CPU user key	The key to the CPU user card content to be read. Note: The authentication key of the user card must be the same as the user card key set on the configuration card.
Start block	The content of the user card to be read starts from the first block.
Start byte	The content of the user card to be read starts from the first few bytes.
MF user key	The sector key of the MF user card content to be read.
Prior choice	Select the CPU priority or MF card priority when setting the card reader composite card.
Reading Card mode	Custom settings read the physical card number or content of the CPU card, MF card UID or content, ISO15693 card UID or content.

Write configuration	After modifying the above parameters, click Write Configuration , that is, the new configuration information is successfully written to the card reader.
Read configuration	Get the current configuration information of the reader and display it.

4.4 Reader Parameter Settings

On the Reader Operation page, set the parameters of the reader.

The screenshot displays the 'Reader Operation' interface with the following sections:

- Read RTC:** Includes a 'Get time' button and a text field showing '2004-12-09 01:03:32 Tuesday'.
- Write RTC:** Includes a 'Get time' button and a text field showing '2019-06-05 10:11:00' with a calendar icon.
- Write in real time RTC:** Includes a 'Set time' button.
- Control door:** Includes a 'Control' button and a dropdown menu set to 'Open the door remotely'.
- Voice control:** Includes a 'Text data' field with 'hello', an 'Opcode' dropdown with '255', an 'Encoding' dropdown with 'GB2312', and a 'Voice type' dropdown with 'Open door voice'. At the bottom are 'Play voice', 'Save voice', and 'Get voice' buttons.

Parameter	Description
Read RTC	Get the time of the reader.
Write RTC	Set the time of the reader.
Write in real-time RTC	The time when the reader is connected to the PC.
Control door	Support setting remote door opening and remote closing.
Opcode	1~23 is a fixed ringtone, and 255 is a vocal broadcast.
Encoding	GB2312, GBK is a different Chinese coded character set.
Text data	You can enter the text you want to play. When the opcode is 255, click Play voice , the card reader will play the text.
Save voice	You can select the small ringtone from 1~23 or enter "Hello" as the opening voice and save it. The card reader will play the voice automatically when you open the door next time.
Get voice	Let the saved open-door voice play out.

4.5 Firmware Upgrade

On the **Firmware Upgrade** page, click **Open file**, select the upgrade program, click the **Start** button, plug in the USB and reconnect the computer to the computer to view the prompt message, indicating that the upgrade is successful.

Firmware information

File path

File information

File size

File information

Base address

File information

Open file

Start

Firmware information

File path

C:\Users\Administrator\Desktop\R410-10-20(ZK)-20181019-V2.00.bin

File size

55.544 K byte

Base address

0x0000

Open File

Stop

Firmware data

00000000 : 3E A4 88 A6 F7 05 37 88 89 03 8T 98 3F 05 87 65 :

00000010 : 91 03 87 26 80 93 07 85 04 05 81 98 85 86 85 26 :

00000020 : 05 06 0C 06 0C 05 06 05 06 0C 05 06 7D 0C 0C 05 :

00000030 : A5 93 87 66 86 65 36 85 1B 2C 65 36 17 22 86 65 :

00000040 : 35 DA 88 66 85 1A 36 85 85 DA 65 36 35 DA 88 66 :

00000050 : 35 DA 85 26 85 1A 36 85 85 DA 65 36 35 DA 85 26 :

00000060 : 35 DA 0C 06 85 1A 06 0C 85 DA 05 36 35 DA 0C 05 :

00000070 : 35 DA 85 66 85 1A 36 85 85 DA 65 36 35 DA 85 66 :

Device : Qr code reader demo

File name : R410-10-20(ZK)-2018

Upgrade log

Scanning device

0%

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